

Staying COVID-19 Secure in 2020

We confirm we have complied with the government's guidance on managing the risk of COVID-19

FIVE STEPS TO SAFER WORKING TOGETHER

- ✓ We have carried out a **COVID-19 risk assessment** and shared the results with the people who work here
- ✓ We have **cleaning, handwashing and hygiene procedures** in line with guidance
- ✓ We have taken all reasonable steps to **help people work from home**
- ✓ We have taken all reasonable steps to **maintain a 2m distance** in the workplace
- ✓ Where people cannot be 2m apart, we have done everything practical to **manage transmission risk**

Employer Anglia Restaurants Date 1.7.2020

General Manager On Site

Who to contact: _____
(or the Health and Safety Executive at www.hse.gov.uk or 0300 003 1647)



The well being of our customers and team members is our main priority.

Due to Covid 19 we are creating a safe and comfortable environment for both our customers and team members therefore, there may be some minor changes to your usual Castle Carvery visit.

We have increased our cleanliness and hygiene procedures. We have enhanced our regular cleaning regime to ensure that all surfaces and touch points are regularly cleaned and sanitised throughout the day, every day, and are deep cleaned daily.

Each individual table will be thoroughly cleaned and sanitised after each person's visit and before the next persons visit. Please always speak to a team member before you sit down at a table, even if the table looks like it is available.

You can still enjoy our delicious carvery. Our carvery chef will be able to serve you from the carvery deck. You can choose your favourite selection of our succulent meats, locally sourced and freshly prepared vegetables, homemade Yorkshire puddings, alongside your choice of sauces, trimmings, and rich gravy to top it all off.

We are strongly encouraging customers to pay by contactless and card payments when possible, to avoid customers and our team members handling cash. The Contactless limit has now been increased to £45, we also accept Apple Pay.

To meet government advice, we have introduced new safe social distancing measures, which will be enforced throughout each restaurant. We kindly ask that you respect these measures during your visit, they are in place for your own safety and follow the current guidance for the meeting of no more than two households both indoors and outdoors.

Children must be supervised at all times to ensure the safe social distancing measures are followed.

We will also ask for an email or phone number of one member from each group to assist in the NHS test and trace system.

Finally, for your own safety and our team members' safety, please do not visit our restaurants if you are unwell.



The well being of adults, children and our team members within the FunFort is our main priority.

Due to Covid-19 there will be some minor changes to your usual FunFort visit.

Adults and children aged 11 and over are required to wear a face covering, except when eating and drinking or whilst in the play frame.

For the safety and enjoyment of children we are currently operating at a lower capacity, therefore play sessions within the FunFort are limited to 90 minutes during peak periods. The FunFort opening times have been temporarily reduced to Saturday and Sunday from 12noon until 9pm.

We have increased our cleanliness and hygiene procedures, using advanced cleaning equipment and products to ensure long lasting sanitation.

Adults and Children must sanitise their hands upon arrival. Adults and children must maintain social distancing measures whilst in the FunFort. Please ensure that children stay 2 meters apart from other children who are not in their household, or bubble at all times.

Children must be supervised by a parent or guardian at all times.

For the safety of all children using the play area, destructive or disruptive behaviour is not allowed. We have a zero-tolerance policy, the management reserve the right to remove anyone behaving in an unacceptable manner.

If you are feeling unwell or have been in contact with anyone who has symptoms of Covid-19 please do not enter this facility.